

Web Conferencing Feature Comparison Matrix

FEATURES:	Live Meeting	WebEx Meeting Center	WebEx Training Center	WebEx Event Center	WebEx Support Center	IBM Same Time Unyte
PRE-MEETING						
Concurrent participants	1250 (Pro version only)	500	1,000	3,000	4	1,000
Custom content services	X	X	X	X		
eCommerce			X			
Instant meetings and/or one-click meetings	Up to 1250 (Pro version only)	Up to 500	Up to 500		Up to 4	Up to named user capacity
IBM® Lotus Notes® integration	X	X	X	X		X
Meeting calendar		X	X	X	X	
Meeting invitations	X	X	X	X	X	X
Microsoft Office integration – launch from Microsoft® Word, Microsoft® Excel® or Microsoft® PowerPoint®	X	X	X	X	X	
Microsoft® Outlook® integration - no separate install required						
Microsoft Outlook integration – separate install required	X	X	X	X	X	X
Online scheduling	X	X	X	X	X	
Practice session				X		
Pre-call survey	X		X			
Program management				X		
Recurring meetings	X	X	X	X		
Registration	X	X	X	X		
Scheduling templates		X	X	X		
IN-MEETING FEATURES						
Active Talker indicator						
Animation – Adobe® Flash®	X	X	X	X		

Animation – Microsoft PowerPoint	X	X	X	X		
Annotation - application share/web tour		X	X	X	X	X
Annotation - within slides	X	X	X	X		X
Application sharing/viewing	X	X	X	X	X	X
Attention indicator			X	X		
Audience view/seating chart	X	X	X	X		X
Audio broadcast	X†					
Audio conference controls	X	X	X	X		
Audio play name and rename						
Breakout sessions	X**		X			
Chat	X	X	X	X	X	X
Dial-out to contacts from Outlook Address Book through web interface						
Dial-out to group						
Emoticons/raise hand			X	X		X
File transfer or handouts	X	X	X		X	X
Instant feedback			X	X		
Instant messenger integration	X	X	X	X	X	
	(Live Communication Server, Office Communication Server)	(MSN, Lotus Sametime, AIM®, WebEx Connect, Yahoo! Messenger, Google Talk™, Skype™)	(MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	(MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	(MSN, Lotus Sametime, AIM, WebEx Connect, Yahoo! Messenger, Google Talk, Skype)	
Invite by text messaging (SMS)		X	X	X		
Moderated Q&A	X		X	X		X
Moderator interface customization	X	X	X	X	X	
Multi-language support	X	X	X	X	X	
Multiple presenters	X	X	X	X		
Multipoint video via web camera	X	X	X			
Note taking panel	X	X				

Participant photo display	X					
Participant search	X	X	X	X		
Participant interface customization	X	X	X	X	X	X
No participant software download required	X			X		
	(optional web-based version with no download)			(optional Flash-based client with no download)		X
Password - attendee	X	X	X	X	X	
Password - leader	X					X
Permissions-based help desk application	X				X	
Polling – on-the-fly	X	X	X	X		X
Polling – pre-planned	X	X	X	X		X
Presenter photo display	X					
Print or save files	X	X	X		X	
Project Accounting Codes	X	X**	X**	X**	X**	
Real-time meeting statistic monitoring	X					
Reconcile audio and web participant						
Record and playback	X	X	X	X	X	X
Relay Conference Captioning	X**‡	X**‡	X**‡	X**‡		
Remote Desktop Control	X***				X	X
Request support from meeting interface - operator joins audio and web						
SSL encryption	X	X	X*	X*	X*	X
Smartphone web access		X				
Store dial-out numbers						
Sub-conferences using Reservationless-Plus	X**		X			
Supports 3D objects		X	X	X		
Supports audio clips	X	X	X	X		
Supports video clips	X	X	X	X		
System summary reports						
Testing and grading	X**		X			
Two-way VoIP	X**‡	X**	X**	X**	X**	
Two-way VoIP/PSTN hybrid audio controls	X**‡					

Upload slide presentations on-the-fly	X	X	X	X		X
Video via webcam	X	X	X		X	X
Web touring	X	X	X	X	X	X
Whiteboard	X	X	X	X		
POST-MEETING						
Lead scoring				X		
Meeting transcript		X	X	X		
Post-event emails				X		
Post-event survey	X**	X	X	X		
Record and playback - CD	X	X*	X*	X*		
Record and playback - Zip						X
Record and playback - hosted	X	X	X	X	X	
Record and playback - end user editing		X	X	X	X	
Reporting - archive tracking	X	X	X	X		
Reporting - chat		X	X	X	X	
Reporting - exportable	X	X	X	X	X	
Reporting - participant list	X	X	X	X	X	X
Reporting - polling results	X	X	X	X		X
Reporting - survey and quizzes	X		X			